

## **COUNCIL CORRESPONDENCE UPDATE TO JANUARY 12, 2022 (8:30 a.m.)**

### **Correspondence**

- (1) January 5, 2022, regarding “Sidewalks and Roads Snow and Ice Clearing”**
- (2) R. Heaton, January 6, 2022, regarding “What could possibly be the rationale for doing this?” (Volunteer Recruitment)**
- (3) 2 submissions, January 6 and 11, 2022, regarding Garbage and Recycling Pick-Up**
- (4) BC Council, Girl Guides of Canada, January 6, 2022, regarding “Guiding Lights Across BC - Feb 22 2022”**
- (5) D. Marley, January 6, 2022, regarding “Meet West Vancouver’s first climate writer in residence”**
- (6) January 10, 2022, regarding “Mayor & Council” (Logs on Beaches)**
- (7) January 10, 2022, regarding “Stage for Dancing ??”**
- (8) Surrey Board of Trade, January 11, 2022, regarding “SBOT Invitation - Digital Town Hall with BC Minister of Transportation and Infrastructure, Hon. Rob Fleming”**
- (9) Committee and Board Meeting Minutes – Community Engagement Committee meeting December 8, 2021**

### **Correspondence from Other Governments and Government Agencies**

No items.

### **Responses to Correspondence**

- (10) Director of Engineering & Transportation Services, January 10, 2022, response regarding Garbage and Recycling Pick-Up**

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**From:** [REDACTED] s. 22(1)  
**Sent:** Wednesday, January 5, 2022 11:38 PM  
**To:** correspondence  
**Subject:** Sidewalks and Roads Snow and Ice Clearing

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Hello,

As per the weather forecast, there will be a lot of snow and rain precipitation during the next few weeks and probably during the whole of the winter, and given that there's been an unusual amount of precipitation during the last few days, most roads and sidewalks are covered in ice, which makes it very hazardous, slow and difficult to navigate through them.

Having said this, with all due respect and being myself a taxpayer, I would like to suggest that more infrastructure for your maintenance program should be implemented, as this situation is intolerable and unacceptable.

Thank you, and have a great day.

Regards,

[REDACTED] s. 22(1)  
[REDACTED], West Vancouver, BC [REDACTED] s. 22(1)

**From:** Richenda [redacted] s. 22(1)  
**Sent:** Thursday, January 6, 2022 11:12 AM  
**To:** correspondence  
**Subject:** What could possibly be the rationale for doing this?

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Good morning:

**Re: West Vancouver Senior Centre actively recruiting Volunteers.**

I'm writing hoping that someone in the Mayors' office or a Councillor can stand up and do something about this as a matter of urgency ! It has happened before and I have kept silent for too long and looked the other way.

Below is an email I received on December 31st from an employee at the West Vancouver Senior Centre together with my response (please read below). I believe that my response is clear, concise and expresses my grave concerns regarding this matter. There is absolutely no justification for recruiting Volunteers at this time when our Covid numbers are setting daily records. It shows a complete lack of empathy and caring on the part of the Senior Centre and shows no regard for the safety of its volunteers or members.

Please redact my details EXCEPT MY NAME

Thank you  
Richenda Heaton  
[redacted] s. 22(1)  
West Vancouver B.C. [redacted] s. 22(1)  
[redacted] s. 22(1)

-----  
**From:** "richenda"  
**To:** [redacted] s.22(1)  
**Cc:** [redacted] s.22(1)  
**Sent:** Friday, December 31, 2021 10:40:25 AM  
**Subject:** Fwd: Volunteer with the Outreach team at the Seniors' Activity Centre!

Good morning

Regarding your email today - I'm sorry but I cannot believe how irresponsible the Senior Centre is acting and I wish someone in charge would put a stop to it !

Given the the Covid numbers [yesterday](#) - **OVER 4300 in a 24 hour period (the most ever in a single day in BC)** and the Senior Centre sends out this email !!  
Why would you do this?

[This morning](#) Dr Henry announced amongst other things - NO VISITORS whatsoever IN LONG TERM CARE as there are now several outbreaks !!

Why would anyone choose to put themselves at risk by volunteering - why would the Senior Centre **want** to put their volunteers or senior vulnerable clients at risk?

I feel very strongly about this and will be writing to the Senior Centre & Community Centre Managers. I will also be writing to the Mayor and Council and asking them to step in and find out **WHY** the Senior Centre feels that it is ok for them to actively looking for volunteers at such dangerous time.

Richenda Heaton

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**From:** "Crystal Lan"

**To:** "richenda"

**Sent:** Friday, December 31, 2021 10:05:30 AM

**Subject:** Volunteer with the Outreach team at the Seniors' Activity Centre!

Dear Volunteers of West Vancouver,

Are you patient, compassionate, and interested in or have a background in nursing or supporting seniors? We are looking for Outreach program volunteers at the Seniors' Activity Centre! **If you are interested please email [sjordan@westvancouver.ca](mailto:sjordan@westvancouver.ca) and [hmurphy@westvancouver.ca](mailto:hmurphy@westvancouver.ca) with a few sentences about why you'd be a good fit, and any previous experience you have working with seniors or groups below.**

### 1. DAYBREAK PROGRAM

**Mon Jan 3 – 31, 10 a.m. – 12 p.m.**

Support activities for seniors with early memory loss by reminiscing, playing games, creating art, and appreciating life together. **This is ideal for volunteers who are sensitive, patient, and compassionate to those living with early memory loss.**

Duties include:

- Commit to the whole program (every Monday, 10 a.m. - 12 p.m.)
- Kindly unpack lunch boxes or help with bags/coats
- Companionship and empathetic conversation
- Preparing snacks
- Other duties as requested

### 2. BECOME A COMMUNITY NAVIGATOR FOR SENIORS!

**January 4, 2022 Tue 1:30 PM - 3:00 PM (information session)**

January 11, 2022 to February 1, 2022 Tue 1:30 PM - 3:30 PM (mandatory training)

Interested in becoming a volunteer Seniors Community Navigator? Attend our upcoming Orientation!

This program provides extensive training and support so you can effectively help seniors age in place and thrive in their community. After the information session, four 2-hour sessions are needed to complete the program.

This is ideal for volunteers who

- **Can maintain strict confidentiality**
- Are respectful and considerate of barriers facing seniors
- Have experience providing excellent customer service
- Are tech saavy and can navigate websites and smart devices
- Can provide accurate information by phone or video call

Sign up here:

[https://anc.ca.apm.activecommunities.com/westvanrec/activity/search?onlineSiteId=0&activity\\_select\\_param=2&activity\\_keyword=navigator%20orientation&viewMode=list](https://anc.ca.apm.activecommunities.com/westvanrec/activity/search?onlineSiteId=0&activity_select_param=2&activity_keyword=navigator%20orientation&viewMode=list)

### **3. SEEKING DRIVERS FOR MEDICAL APPOINTMENTS**

Schedule varies. **Must have a valid Class 5 license.** Please send us a copy of your license, your Driver's Abstract, and availability during the week.

For more information contact Helen or Stephanie: 604-925-7208 or email [sjordan@westvancouver.ca](mailto:sjordan@westvancouver.ca) and [hmurphy@westvancouver.ca](mailto:hmurphy@westvancouver.ca).

**Thank you & Stay safe,  
Crystal & Sylvia**

Volunteer Services | District of West Vancouver

**t: 604-925-7288 | c.604-202-8694. |**

Senior's Activity Centre, 695 21st St, West Vancouver, BC V7V 4A7

From: [REDACTED] s. 22(1)  
Sent: Thursday, January 6, 2022 6:35 PM  
To: Info <[info@westvancouver.ca](mailto:info@westvancouver.ca)>  
Subject: Snow clearing/garbage and recycling cancellations

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Please forward to whom ever will is responsible and to the Mayor and Council

We live at [REDACTED] s. 22(1), West Vancouver, BC [REDACTED] s. 22(1)

This is the second week in a row cancellation of our services for recycling and garbage

This brings up two significant issues

First the delay in clearing the roads we have had many snow storms in the past 30 years and the timing to plow our roads is the slowest it has ever been and no wonder the garbage guys can't get thru

Second with the bi weekly collection of garbage a missed pick up means storing garbage for a month which is unacceptable ( I never have agreed with biweekly service )

I would suggest that like Whistler there needs to be a convenient place to drop off in the municipality, (the works yard is not a convenient spot) I would suggest some bins in Ambleside or have the garbage trucks sit there and we bring them the garbage

We managed to clear our driveway and make it down the hill

The municipality is constantly raising taxes and funding all sorts of additional projects and then letting the main functions (like garbage and street clearing) to deteriorate

Regards

[REDACTED] s. 22(1)

**From:** [REDACTED] s. 22(1)  
**Sent:** Tuesday, January 11, 2022 8:41 AM  
**To:** correspondence; Robert Bartlett  
**Subject:** Garbage and recycling pick-up

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Mayor and Council, Mr. Bartlett- has your garbage and recycling been picked-up? Am I correct, garbage and recycling collection fees are included in our municipal taxes?

Yesterday marked the 3<sup>rd</sup> consecutive missed pick-up from our residence. Similar to the elementary school excuse 'my dog ate my homework', I am sure that the excuse for not picking-up has something to do with the snow,,, but, really? Is this lack of service-delivery more indicative of a systemic problem?

As a wise person once said 'hope is not a plan'. What is the plan for collecting the ever-growing pile of refuse in the lane behind my residence [see photos]? Hoping for the snow to go away has not worked. Does the municipality and/or the contractor not have some contingency plan, or are the taxpayers just supposed to grin and bear it?

If the refuse materials are not going to be retrieved today, please have someone contact me directly. If your pick-ups are being regularly made let me know your address and I'll bring mine to yours [that Turkey carcass is a little ripe after 17 days].

Yours for better value to the taxpayers,

[REDACTED] s. 22(1)

West Vancouver, BC [REDACTED] s. 22(1)

Direct: [REDACTED] s. 22(1)

E-mail: [REDACTED]

[REDACTED] s. 22(1)

[REDACTED] s. 22(1)

**From:** BC PR & Communications Adviser <[bc-prcomm@girlguides.ca](mailto:bc-prcomm@girlguides.ca)>  
**Sent:** Thursday, January 6, 2022 9:15 PM  
**To:** Info <[info@westvancouver.ca](mailto:info@westvancouver.ca)>  
**Subject:** Guiding Lights Across BC - Feb 22 2022

**CAUTION:** This email originated from outside the organization from email address [bc-prcomm@girlguides.ca](mailto:bc-prcomm@girlguides.ca). Do not click links or open attachments unless you validate the sender and know the content is safe. If you believe this e-mail is suspicious, please report it to IT by marking it as SPAM.

Hi Mayor and Council,

On behalf of Girl Guides of Canada's British Columbia Council, I am writing to **ask for your support for girl empowerment in BC this February 22, by lighting up your building(s) with exterior lighting or interior window lights in the colour blue**. Blue is the well-known colour of Girl Guides and girls/women in BC have worn their blue Girl Guide uniforms with pride for many generations. Last year we had 85+ landmarks across the Province light up blue!

Every year on February 22, Girl Guides celebrate World Thinking Day, a day of international friendship. It is an opportunity to speak out on issues that affect girls and young women, celebrate the founding of Girl Guides, and be connected to the 10 million members around the world who are part of the Guiding movement.

Here in British Columbia, we have thousands of girls and women who are members of Girl Guides of Canada. We have Girl Guide programs in nearly every community in BC, and our girls/volunteers light up their communities year-round through leadership, community service, and efforts to create *a better world, by girls*. Girls typically participate in annual Thinking Day activities held on/around February 22. Due to the continuing effects of COVID-19, our usual large gatherings, campfire singalongs, community events, special camps, and other activities are impacted, and so this year will again look different than usual.

For Thinking Day 2022, we will be celebrating in a way that is COVID-friendly, keeps our communities safe, and brings a smile to the faces of girls, families, volunteers, and the public: **[Guiding Lights Across British Columbia](#)**. This community initiative will light up outdoor landmarks, bridges, buildings, stadiums, and other illuminated locations, with blue lights, in celebration of the sisterhood of Guiding across BC and beyond, on February 22. A map of previous participating locations can be found at [www.girlguides.ca/guidinglightsacrossbc](http://www.girlguides.ca/guidinglightsacrossbc)

We will be mobilizing our members to admire these lit-up sites in ways that comply with COVID-19 rules (both from public health authorities and Girl Guides' own member safety protocols) in effect at that time, posting photos on social media, emailing our members with info about how to participate, and more. We are excited for this open-air opportunity that will enable everyone to safely celebrate.

Our Girl Guide members and broader network of supporters would be thrilled to have your landmarks lit up as part of Guiding Lights Across British Columbia, and to highlight your participation as part of this province-wide event. Please contact us at [bc-prcomm@girlguides.ca](mailto:bc-prcomm@girlguides.ca) to confirm your ability to participate in this February 22, 2022, activity.

Thank you for your support for Guiding in BC!



**Isabella Lee (she/her) | BC Public Relations and Communications Adviser**

BC Council, Girl Guides of Canada

107 - 252 W Esplanade, North Vancouver, BC V7M 0E9/ [bc-prcomm@girlguides.ca](mailto:bc-prcomm@girlguides.ca) (cell) s. 22(1)

*I respectfully acknowledge that I live and work within the ancestral, traditional, and unceded territory of the Songhees, Esquimalt, and WSÁNEĆ Nations.*



Everything she wants to be.

**From:** David Marley <domarley52@gmail.com>  
**Sent:** Thursday, January 6, 2022 9:35 PM  
**To:** correspondence  
**Cc:** Mary-Ann Booth; Craig Cameron; Nora Gambioli; Peter Lambur; Bill Soprovich; Sharon Thompson; Marcus Wong  
**Subject:** Meet West Vancouver's first climate writer in residence

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How inappropriate is this proposal? Let me count the ways. I'll highlight just two.

Firstly, this tells me that West Vancouver Memorial Library is receiving too much money from local taxpayers. It is becoming pretentious and spendthrift. Who do these folks think they are, District Council? The library's funding request needs more rigorous scrutiny in the upcoming budget cycle.

Secondly, this is a blatant exercise in spreading propaganda rather than one of education. If our local library wants to truly educate residents, be they school children or others, about climate or another issue of public concern or interest, they ought to put on a series of lectures or, even better, debates such that competing ideas or points of view can be expressed freely and under equitable rules of engagement. That would be real inclusion and diversity.

I hereby request that my name and contact information be left on this communication.

David Marley  
 [Redacted] s.22(1)  
 West Vancouver, BC  
 [Redacted] s.22(1)

604-926-8994

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<BR>Also: be sure to check out all of today's latest news at [https://secure-web.cisco.com/11V230NwU\\_b9HSibzxM2Q5dzLMXfAD4n1SL9vJ4JYw188DKfSdN4qtI5as5Xe1wgqjB89WHglAKU1ZDSYlpV5u-A0gyS-5S4Lu\\_DvfJFvg9Cw1f-GLMncXabaPviHlbShqbhg-NXE656ZBluBfyjRimaNPfH97vFOa3dSMIXDwjav7cnz\\_kN7B8alvupZkGnbq2QryxsQ9byVXnRh1pJaPRnH84FXT0dnFg-xLDOmAYyROCbs3O5vpiJcKT835EQWmyiYnrJNnKMVu-htd2adWJpeLG60rdVr6fyk0yH5cAq\\_2I6EB3budNWcC7Ilf7KEnv7HHo4w-nuYJQqX8LH8NA/https%3A%2F%2Fwww.nsnews.com](https://secure-web.cisco.com/11V230NwU_b9HSibzxM2Q5dzLMXfAD4n1SL9vJ4JYw188DKfSdN4qtI5as5Xe1wgqjB89WHglAKU1ZDSYlpV5u-A0gyS-5S4Lu_DvfJFvg9Cw1f-GLMncXabaPviHlbShqbhg-NXE656ZBluBfyjRimaNPfH97vFOa3dSMIXDwjav7cnz_kN7B8alvupZkGnbq2QryxsQ9byVXnRh1pJaPRnH84FXT0dnFg-xLDOmAYyROCbs3O5vpiJcKT835EQWmyiYnrJNnKMVu-htd2adWJpeLG60rdVr6fyk0yH5cAq_2I6EB3budNWcC7Ilf7KEnv7HHo4w-nuYJQqX8LH8NA/https%3A%2F%2Fwww.nsnews.com) <BR> <BR>Like getting your news by email? Sign up for our FREE

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-----Original Message-----

From: [no-reply@westvancouver.ca](mailto:no-reply@westvancouver.ca) <[no-reply@westvancouver.ca](mailto:no-reply@westvancouver.ca)>

Sent: Monday, January 10, 2022 10:57 AM

To: Info <[info@westvancouver.ca](mailto:info@westvancouver.ca)>

Subject: council

Submitted on Mon, 01/10/2022 - 10:57:

Contact

-----

Name: s. 22(1)

Email:

Phone

Subject: Mayor & Council

Message:

In a 2008 article by Robert Matas of the Globe and Mail, it was reported the equivalent of wood from 2,000 logging trucks accumulates every year in the Fraser River's marshes, according to an estimate made earlier this decade. It goes on to say that the City of Vancouver spends \$200,000 annually to remove harvested logs from its beaches.

Many of these harvested logs appear in the photos of the damage to the Vancouver and West Vancouver seawalls where they act as battering rams in storms and king tides destroying public assets.

When will we demand better forest stewardship to protect fisheries habitat, reduce insurance claims and protect the public?

If these these logs are harvested and lost as a cost of doing business, why harvest them at all?

s. 22(1)

Vancouver, BC

s. 22(1)

Tel: s. 22(1)

**From:** s. 22(1)  
**Sent:** Monday, January 10, 2022 5:44 PM  
**To:** correspondence  
**Cc:** Karin Kirkpatrick.MLA; karin.kirkpatrick.mla@leg.bc.ca  
**Subject:** Stage for Dancing ??

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**Subject:**  
 Stage for Dancing ??



Dear Mayor ,

Hello & Happy 2022 to You & the West Vancouver Residents :)

Since , Sea walk & Parks in West Van being Damaged by storm and going to have major repairs I like to also remind you about :  
 In 2021 West Van Music Harmony had the best setting and publication It was Embracing to see these many happy people dancing in the Dirt & Dust where the singer's was performing !!!  
 I thing now with the Sea walk & Ambelside renovation's ,  
 It is time to have Big Permanent Stages in West Van for the Music Festivals :)  
 So, NO more Dust & Mess for the PUBLIC Health Reasons in West Vancouver Events :)

Sincerely  
 s. 22(1)

s. 22(1)

s. 22(1)



**From:** Rhona Doria <rhona@businessinsurrey.com>  
**Sent:** Tuesday, January 11, 2022 2:11 PM  
**To:** correspondence  
**Subject:** SBOT Invitation - Digital Town Hall with BC Minister of Transportation and Infrastructure, Hon. Rob Fleming

**CAUTION:** This email originated from outside the organization from email address events@businessinsurrey.ca. Do not click links or open attachments unless you validate the sender and know the content is safe. If you believe this e-mail is suspicious, please report it to IT by marking it as SPAM.

Dear Mayor Booth and Council:

I want to invite you to a Surrey Board of Trade digital town hall on **January 25** featuring BC Minister of Transportation and Infrastructure, Hon. Rob Fleming. Minister Fleming will discuss BC's transportation and infrastructure plans and how each plays a role in BC's economic recovery. Plus, the event will feature the release of the 2022 Surrey Roads Survey results.

**Date:** Tuesday, January 25, 2022  
**Time:** 12:00 - 1:30 p.m. Program  
**Location:** Virtual via Zoom

To register, visit [businessinsurrey.com](https://businessinsurrey.com) or email [info@businessinsurrey.com](mailto:info@businessinsurrey.com).

Please let me know if you can attend.

Kind regards,

--



**RHONA DORIA**  
EVENTS & SPONSORSHIP COORDINATOR

101 - 14439 104 Avenue, Surrey BC Canada, V3R 1M1  
P | [604.634.0344](tel:604.634.0344) O | [604.581.7130](tel:604.581.7130) E | [events@businessinsurrey.com](mailto:events@businessinsurrey.com)

*On the Territory of the Coast Salish Peoples*

**THE CORPORATION OF THE DISTRICT OF WEST VANCOUVER  
COMMUNITY ENGAGEMENT COMMITTEE MEETING MINUTES  
VIA ELECTRONIC COMMUNICATION FACILITIES  
WEDNESDAY, DECEMBER 8, 2021**

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Committee Members: L. Cameron, E. McHarg (Vice-Chair), J. Roote, and J. Webbe; and Councillors B. Soprovich, S. Thompson, and M. Wong (Chair) attended the meeting via electronic communication facilities. Absent: L. Carver.

Staff: D. Powers, Director of Community Relations & Communications; A. Mafi, Communications & Engagement Manager; and K. Andrzejczuk, Committee Clerk, attended the meeting via electronic communication facilities.

**1. CALL TO ORDER**

The meeting was called to order at 3:31 p.m.

It was Moved and Seconded:

THAT

1. all remaining Community Engagement Committee meetings for 2021 be held via electronic communication facilities only;
2. the Municipal Hall Atrium be designated as the place where the public may attend to hear, or watch and hear, the Community Engagement Committee meeting proceedings; and
3. a staff member be in attendance at the Municipal Hall Atrium for each of the scheduled meetings.

CARRIED

**2. APPROVAL OF AGENDA**

It was Moved and Seconded:

THAT the December 8, 2021 Community Engagement Committee meeting agenda be approved as circulated.

CARRIED

**3. ADOPTION OF MINUTES**

It was Moved and Seconded:

THAT the October 14, 2021 and November 1, 2021 Community Engagement Committee meeting minutes be adopted as circulated.

CARRIED

## **REPORTS / ITEMS**

### **4. Budget Engagement Update**

D. Powers (Director, Community Relations & Communications) spoke relative to the document regarding “Communications & Engagement Overview: Budget 2022 – Phase 2” and informed regarding the following:

- The District conducts engagement on the proposed budget every year, and at the recommendation of the Community Engagement Committee, began engagement on the 2022 budget earlier than previous years;
- A campaign to increase awareness and understanding of the budget is complete;
- Engagement will launch in January 2022;
- will be starting engagement for the 2022 budget earlier than in previous years;
- Engagement will focus on education by providing accessible information to residents regarding the budget;
- Engagement tactics include a westvancouverITE project webpage, video, feedback form, public information meetings, newsletters, and social media;
- Staff will be collecting comments and responding to questions; and
- Staff have implemented an improved process for responding to questions.

Discussion ensued and the Community Engagement Committee provided the following feedback:

- Add information regarding the differences between public and private budgets; local governments are not permitted to run deficits and must balance the budget;
- Consider changing the name of the document regarding “Budget Highlights”; make adjustments to improve clarity, add page numbers, and adjust the order of charts to correspond with paragraphs;
- Consider holding additional in-person meetings during the day and evening;
- Add information regarding the purposes of the asset and climate levies; include a statement that funds from the asset levy have not been redirected; and explain the implications of not making the proposed increases;
- Demonstrate the impacts of inflation;
- Analyze statistics from the awareness campaign;
- Consider advertising in the Beacon;
- Focus on key messages with links to further information;
- Include one line about property assessments;
- Explain what expenses are being added to help property owners understand what to expect, possibly by including an example of a typical tax bill; and
- Explain priorities and issues, such as ageing infrastructure and climate change.

It was Moved and Seconded:

THAT the report regarding Budget Engagement Update be received for information.

**CARRIED**



## 5. 2021 Year in Review

A. Mafi (Communications & Engagement Manager) spoke relative to the document regarding “Community Engagement Committee 2021 Annual Report” and informed that all committees make a brief annual presentation to Council featuring accomplishments of the past year; a member of the Community Engagement Committee will be selected to provide the presentation to Council on behalf of the committee; and staff are seeking committee feedback on the draft presentation.

D. Powers (Director, Community Relations & Communications) thanked committee members for their support and positive contributions to the District’s work plans.

Discussion ensued and the Community Engagement Committee provided the following feedback regarding the presentation:

- Make adjustments to capture the full scope and accomplishments of the Community Engagement Committee’s work, highlighting that the committee is objective and works to ensure the process is fair, provides constructive criticism resulting in some projects requiring further work and not immediately moving forward to engagement, and a key focus is improving public education regarding District projects;
- Add more information regarding working groups, including the member recruitment process, how the committee contributes to working groups, and plans for working groups;
- Adjust wording regarding members who have left the committee;
- Organize projects in chronological order;
- Add a flow chart or infographic to illustrate how the committee is involved in District processes;
- Add a slide regarding challenges identified by the committee, such as improving diversity in committee members, language translation, engaging during the pandemic, and youth engagement; and
- Provide context for projects on the 2022 work plan.

J. Webbe suggested that the committee have an opportunity to provide feedback on the 2022 work plan.

Councillor Soprovich provided a farewell and acknowledged committee members for their diligence and transparency, and noted that Council appreciates the committee’s input.

D. Powers informed that a committee member will be selected via email to present to Council on behalf of the committee.

E. McHarg (Vice-Chair) queried regarding the committee’s 2022 work plan; A. Mafi informed that details are being finalized and more information will be provided at a later date.

Councillor Wong (Chair) informed that this will be his final meeting on the committee, it has been an honour working with committee members, and the committee’s feedback is appreciated.

It was Moved and Seconded:

THAT the discussion regarding 2021 Year in Review be received for information.

CARRIED

**PUBLIC QUESTIONS**

**6. PUBLIC QUESTIONS**

There were no questions.

**NEXT MEETING**

**7. NEXT MEETING**

It was Moved and Seconded:

THAT the next Community Engagement Committee meeting be scheduled for January 5, 2022.

CARRIED

**8. ADJOURNMENT**

It was Moved and Seconded:

THAT the December 8, 2021 Community Engagement Committee meeting be adjourned.

CARRIED

The meeting adjourned at 4:40 p.m.

Certified Correct:

s. 22(1)  
\_\_\_\_\_  
Chair

s. 22(1)  
\_\_\_\_\_  
Committee Clerk

**From:** Jenn Moller  
**Sent:** Monday, January 10, 2022 3:09 PM  
**To:** s. 22(1)  
**Cc:** correspondence; Shelley Weal  
**Subject:** Council correspondence - week ending January 7, 2022: Snow clearing/garbage and recycling cancellations \_ ENGINEERING RESPONSE 20220110

s. 22(1)

Thank you for your email.

Staff are aware of the challenges the recent extreme weather has posed for the community, and we have been in communication with many residents about the impact of winter weather condition on District services.

These challenges are being felt by residents and municipalities across the lower mainland, West Vancouver is not unique, although we do have more challenging terrain than many municipalities. As always, staff have been working continuously to anticipate, plan for, and manage the series of extreme weather events that are affecting the lower mainland.

The District is responsible for nearly 300 km of roadway, and road clearing is undertaken to provide safe winter driving conditions on District roads in the following order:

1. emergency routes, transit routes and all major arterials and collector routes
2. minor collectors and local roads
3. residential roads that are not integral to the movement of traffic (i.e.: cul de sacs and dead-end streets).

For more information on West Vancouver operations, please visit [Winter Preparedness | District of West Vancouver](#).

During snow events, crews are focused on keeping Priority 1 routes clear and may need to repeatedly return to plow main roads. Often, crews remain on Priority 1 routs for an extended period. Local roads, cul-de-sacs, and footpaths are Priority 3 and are addressed once Priority 1 and Priority 2 routes are in stable condition. s.22(1) is a Priority 3 route.

This year, the ability to maintain road conditions was exasperated by the extreme temperatures and amount of snow fall we experienced. This event first began December 23, 2021, and has been continuous through this past weekend. Our crews and supporting staff have been working around the clock through the Christmas period to maintain safe roadways and provide up-to-date communications regarding snow and ice removal and curbside collection on the District’s website and social media platforms. You can find more information [here](#) and [here](#).

Our staff are dedicated to serving the community and providing a high level of service. We appreciate your effort in bringing this issue to our attention, and thank you for your feedback and patience as staff continue to provide services on a priority basis, District-wide.

If you have not already done so, I encourage you to [download the WestVanCollect App](#) to receive timely accurate updates of garbage and green can collection services, visit [westvancouver.ca](#) for the latest news updates.

Kind regards,

Jenn Moller, P.Eng  
Director, Engineering & Transportation | District of West Vancouver  
604-925-7171 | [westvancouver.ca](#)

From: [REDACTED] s. 22(1)  
Sent: Thursday, January 6, 2022 6:35 PM  
To: Info <[info@westvancouver.ca](mailto:info@westvancouver.ca)>  
Subject: Snow clearing/garbage and recycling cancellations

**CAUTION:** This email originated from outside the organization from email address [REDACTED] s. 22(1). Do not click links or open attachments unless you validate the sender and know the content is safe. If you believe this e-mail is suspicious, please report it to IT by marking it as SPAM.

Please forward to whom ever will is responsible and to the Mayor and Council

We live at [REDACTED] s. 22(1), West Vancouver, BC [REDACTED] s. 22(1)

This is the second week in a row cancellation of our services for recycling and garbage

This brings up two significant issues

First the delay in clearing the roads we have had many snow storms in the past 30 years and the timing to plow our roads is the slowest it has ever been and no wonder the garbage guys can't get thru

Second with the bi weekly collection of garbage a missed pick up means storing garbage for a month which is unacceptable ( I never have agreed with biweekly service )

I would suggest that like Whistler there needs to be a convenient place to drop off in the municipality, (the works yard is not a convenient spot) I would suggest some bins in Ambleside or have the garbage trucks sit there and we bring them the garbage

We managed to clear our driveway and make it down the hill

The municipality is constantly raising taxes and funding all sorts of additional projects and then letting the main functions (like garbage and street clearing) to deteriorate

Regards

[REDACTED] s. 22(1)